





Appendix 4. Safety attitudes: frontline perspectives from this patient care area.

Safety Attitudes: Frontline Perspectives from this Patient Care Area


I work in the (clinical area or patient care area where you typically spend your time): _____ This is in the Department of: _____ Please complete this survey with respect to your experiences in this clinical area.

• Use number 2 pencil only.  **Correct Mark**  **Incorrect Marks**  **Not Applicable** 

• Erase cleanly any mark you wish to change.

Please answer the following items with respect to your specific unit or clinical area. Choose your responses using the scale below:

A	B	C	D	E	X
Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly	Not Applicable



1. Nurse input is well received in this clinical area.	A	B	C	D	E	X								
2. In this clinical area, it is difficult to speak up if I perceive a problem with patient care.	A	B	C	D	E	X								
3. Disagreements in this clinical area are resolved appropriately (i.e., not <i>who</i> is right, but <i>what</i> is best for the patient).	A	B	C	D	E	X								
4. I have the support I need from other personnel to care for patients.	A	B	C	D	E	X								
5. It is easy for personnel here to ask questions when there is something that they do not understand.	A	B	C	D	E	X								
6. The physicians and nurses here work together as a well-coordinated team.	A	B	C	D	E	X								
7. I would feel safe being treated here as a patient.	A	B	C	D	E	X								
8. Medical errors are handled appropriately in this clinical area.	A	B	C	D	E	X								
9. I know the proper channels to direct questions regarding patient safety in this clinical area.	A	B	C	D	E	X								
10. I receive appropriate feedback about my performance.	A	B	C	D	E	X								
11. In this clinical area, it is difficult to discuss errors.	A	B	C	D	E	X								
12. I am encouraged by my colleagues to report any patient safety concerns I may have.	A	B	C	D	E	X								
13. The culture in this clinical area makes it easy to learn from the errors of others.	A	B	C	D	E	X								
14. My suggestions about safety would be acted upon if I expressed them to management.	A	B	C	D	E	X								
15. I like my job.	A	B	C	D	E	X								
16. Working here is like being part of a large family.	A	B	C	D	E	X								
17. This is a good place to work.	A	B	C	D	E	X								
18. I am proud to work in this clinical area.	A	B	C	D	E	X								
19. Morale in this clinical area is high.	A	B	C	D	E	X								
20. When my workload becomes excessive, my performance is impaired.	A	B	C	D	E	X								
21. I am less effective at work when fatigued.	A	B	C	D	E	X								
22. I am more likely to make errors in tense or hostile situations.	A	B	C	D	E	X								
23. Fatigue impairs my performance during emergency situations (e.g. emergency resuscitation, seizure).	A	B	C	D	E	X								
24. Management supports my daily efforts:	Unit Mgt	A	B	C	D	E	X	Hosp Mgt	A	B	C	D	E	X
25. Management doesn't knowingly compromise pt safety:	Unit Mgt	A	B	C	D	E	X	Hosp Mgt	A	B	C	D	E	X
26. Management is doing a good job:	Unit Mgt	A	B	C	D	E	X	Hosp Mgt	A	B	C	D	E	X
27. Problem personnel are dealt with constructively by our:	Unit Mgt	A	B	C	D	E	X	Hosp Mgt	A	B	C	D	E	X
28. I get adequate, timely info about events that might affect my work, from:	Unit Mgt	A	B	C	D	E	X	Hosp Mgt	A	B	C	D	E	X
29. The levels of staffing in this clinical area are sufficient to handle the number of patients.	A	B	C	D	E	X								
30. This hospital does a good job of training new personnel.	A	B	C	D	E	X								
31. All the necessary information for diagnostic and therapeutic decisions is routinely available to me.	A	B	C	D	E	X								
32. Trainees in my discipline are adequately supervised.	A	B	C	D	E	X								
33. I experience good collaboration with nurses in this clinical area.	A	B	C	D	E	X								
34. I experience good collaboration with staff physicians in this clinical area.	A	B	C	D	E	X								
35. I experience good collaboration with pharmacists in this clinical area.	A	B	C	D	E	X								
36. Communication breakdowns that lead to delays in delivery of care are common.	A	B	C	D	E	X								

BACKGROUND INFORMATION

Have you completed this survey before? Yes No Don't Know **Today's Date (month/year):** _____

Position: (mark only one)

<input type="radio"/> Attending/Staff Physician	<input type="radio"/> Registered Nurse	<input type="radio"/> Clinical Support (CMA, EMT, Nurses Aide, etc.)
<input type="radio"/> Fellow Physician	<input type="radio"/> Pharmacist	<input type="radio"/> Technologist/Technician (e.g., Surg., Lab, Rad.)
<input type="radio"/> Resident Physician	<input type="radio"/> Therapist (RT, PT, OT, Speech)	<input type="radio"/> Admin Support (Clerk/Secretary/Receptionist)
<input type="radio"/> Physician Assistant/Nurse Practitioner	<input type="radio"/> Clinical Social Worker	<input type="radio"/> Environmental Support (Housekeeper)
<input type="radio"/> Nurse Manager/Charge Nurse	<input type="radio"/> Dietician/Nutritionist	<input type="radio"/> Other Manager (e.g., Clinic Manager)
		<input type="radio"/> Other: _____

Mark your gender: Male Female **Primarily** Adult Peds Both

Years in specialty: Less than 6 months 6 to 11 mo. 1 to 2 yrs 3 to 4 yrs 5 to 10 yrs 11 to 20 yrs 21 or more

Thank you for completing the survey - your time and participation are greatly appreciated.





Medical School

University of Texas at Houston-Memorial Hermann
Center for Healthcare Quality and Safety

November 5, 2015

Dear Dr. Thang Nguyen Huu,

You have our permission to use any of the following Safety Attitudes Questionnaires and the corresponding scoring keys:

- Safety Attitudes Questionnaire – Short Form
- Safety Attitudes Questionnaire – Teamwork and Safety Climate
- Safety Attitudes Questionnaire – Ambulatory Version
- Safety Attitudes Questionnaire – ICU Version
- Safety Attitudes Questionnaire – Labor and Delivery Version
- Safety Attitudes Questionnaire – Operating Room Version
- Safety Attitudes Questionnaire – Pharmacy Version
- Safety Climate Survey

Please note, we do not have editable versions for any of the SAQ surveys but feel free to modify the surveys to meet your research endeavors.

Respectfully,

University of Texas at Houston-Memorial Hermann
Center for Healthcare Quality and Safety Team

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